# **Clipped Matrix Completion: A Remedy for Ceiling Effects** Takeshi Teshima,<sup>1,2</sup> Miao Xu,<sup>2</sup> Issei Sato,<sup>1,2</sup> Masashi Sugiyama<sup>2,1</sup> <sup>1</sup>The University of Tokyo <sup>2</sup>RIKEN 東京大学

# Quick summary

- Novel **problem setting**: Clipped matrix completion.
- In empirical science, ceiling effect (= Data is clipped during observation) is widely seen.
- On the other hand, there is matrix completion (MC) to recover matrix data.
- **Goal**: Recover matrix data from clipping (and missing). • **Results**:
- **① CMC** is possible: Under sufficient condition, an exact recovery is possible.
- **2** How to recover: Minimize Squared hinge loss + regularization term.
- (The regularization has theoretical guarantee)
- **3 Experiments**: Robustness to ceiling effect may benefit recommender systems!

## Background

# How to recover?

#### General idea

- Ordinary MC (prior work): squared loss [5]
  - $\arg\min_{\mathbf{X}} \frac{1}{2} \sum_{ij \in \Omega} (M_{ij}^{c} X_{ij})^{2} + \mathcal{R}(\mathbf{X})$
- CMC (proposed): squared hinge loss  $\underset{\mathbf{X}}{\operatorname{arg\,min}} \ \frac{1}{2} \sum_{ij \in \Omega: \ \underline{M}_{ij}^{c} < C} (M_{ij}^{c} - X_{ij})^{2}$

$$X_{ij}$$

**Design of regularizers** 

 $+\mathcal{R}(\mathbf{X})$ 

• Double trace-norm regularization (DTr-CMC) (proposed)  $\mathcal{R}(\mathbf{X}) = \lambda_1 \|\mathbf{X}\|_{\mathrm{tr}} + \lambda_2 \|\mathrm{Clip}(\mathbf{X})\|_{\mathrm{tr}} \quad \mathrm{Clip} = \min(\cdot, C)$ • Induces low-rankness in  $\mathbf{X}$  and  $\operatorname{Clip}(\mathbf{X})$ .

## More details

**Background: Matrix completion (MC)** 

### The low-rank completion principle

- For a low-rank and *incoherent* matrix, the recovery may be possible [8].
- Low-rank: Entries are dot products of low-dim. row/col features.
- To complete: Estimate latent vectors  $\rightarrow$  Take inner products.



Limitations of ordinary MC methods

#### **Ceiling effect** —

• In natural/social sciences, ceiling effect is widely seen [1].

• Right-truncated histogram: typical for ceiling effects [4].

• One explanation: A user may rate Item A with **†**5 and

should be above 5, but the recorded value is still  $\bigstar 5$ .

later find better Item B.  $\Rightarrow$  The true rating for Item B

• It is often modeled as a clipping phenomenon [2].



Movielens 100K FilmTrust

23456789

Rating



• Optimization: (approximate) subgradient descent [6].

 $+\frac{1}{2}\sum_{ij\in\Omega:M_{ij}^{c}=C}\max(0,M_{ij}^{c}-X_{ij})^{2}$ 

- Trace-norm regularization (Tr-CMC) [5]
- $\mathcal{R}(\mathbf{X}) := \lambda \|\mathbf{X}\|_{\mathrm{tr}} \|\|\mathbf{X}\|_{\mathrm{tr}} = \sum_{l=1}^{\min(n_1, n_2)} \sigma_l \quad (\sigma_l: l \text{-th singular value})$
- Induces low-rankness in **X** (cf. rank is the count of nonzero  $\sigma_i$ 's).
- Optimization: accelerated proximal gradient descent (APG) [5].
- Frobenius norm regularization (Fro-CMC) [7]

 $\mathcal{R}(\mathbf{P},\mathbf{Q}) := \lambda_1 \|\mathbf{P}\|_{\mathrm{F}}^2 + \lambda_2 \|\mathbf{Q}\|_{\mathrm{F}}^2 \mathbf{X} = \mathbf{P}\mathbf{Q}^{\top}$ 

- Induces low-rankness in X.
- Optimization: (approximate) alternating least squares (ALS) [7].

## Experiments

- **Compared methods**
- \*-MC: Ordinary MC (squared loss).
- \*-MCi: Ordinary MC (squared loss) with clipped entries ignored.

### Synthetic data

• Controlled experiment with known true values.



4.8 7.0 4.5 6.7 4.0 1 Info deficit depends on the true value. -0.0 3.1 6.1 9.7 10.2  $\rightarrow$  Existing theory does not apply. 4.5 5.4 1.8 2.5 -0.2 2.2 5.6 6.8 10.6 9.7 Potentially large gap b/w true value and the 7.6 10.5 5.9 8.7 4.2 observed. Result of ordinary  $\rightarrow$  Learning is disturbed.

MC from  $\mathbf{M}_{\mathbf{O}}^{c}$ .

#### **Def: Incoherence**

- Let  $\mathbf{M} = \mathbf{U} \mathbf{\Sigma} \mathbf{V}^{\top}$  (skinny singular value decomposition).
- Coherence  $\mu_0 := \max\left\{\frac{n_1}{r}\mu^{U}(\mathbf{M}), \frac{n_2}{r}\mu^{V}(\mathbf{M})\right\}$ 
  - where  $\mu^{\mathrm{U}}(\mathbf{M}) := \max_{i \in [n_1]} \|\mathbf{U}_{i,\cdot}\|^2$ ,  $\mu^{\mathrm{V}}(\mathbf{M}) := \max_{j \in [n_2]} \|\mathbf{V}_{j,\cdot}\|^2$ , and  $r = \operatorname{rank}(\mathbf{M})$ .
- Joint coherence  $\mu_1 := \sqrt{\frac{n_1 n_2}{r}} \|\mathbf{U}\mathbf{V}^\top\|_{\infty}$
- **M** is *incoherent* iff.  $\mu_0$  and  $\mu_1$  are small.

### **Detailed condition of exact recovery**



• Complete a deficient matrix (e.g., missing, noise, discretization).

Low-rank matrix completion

- Ex. Recommender systems
- Organize ratings of movies by users in a matrix.
- By filling in the blanks, predict ratings for unwatched movies.



#### **Problem (clipped matrix completion; CMC)**

5

Low-rank M						[C	Restored $\widehat{\mathbf{M}}$									
8	13	6	9	4		8	10	6	9	4		8.0	13.0	6.0	9.0	4.0
2	6	7	16	12	$\Rightarrow$	2	6	7	10	10	$\Rightarrow$	2.0	6.0	7.0	15.9	11.9
4	6	2	2	0	Obs.	4	6	2	2	0	CMC	4.0	6.0	2.0	2.0	0.0
0	3	6	15	12		0	3	6	10	10		-0.0	3.0	6.0	14.9	11.9
4	7	4	7	4			7	4	7	4		4.0	7.0	4.0	7.0	4.0

• Missing and clipping (from above with threshold C). • Goal of CMC: Recover M from  $M_{O}^{c}$  and C.

# When is it possible?

- **Theorem: Feasibility of CMC (informal)** 
  - Message: CMC is feasible under sufficient conditions.
  - Algorithm: Trace-norm minimization

 $\underset{\mathbf{X}}{\arg\min} \|\mathbf{X}\|_{tr} \text{ s.t. } \begin{cases} \mathcal{P}_{\Omega \setminus \mathcal{C}}(\mathbf{X}) = \mathcal{P}_{\Omega \setminus \mathcal{C}}(\mathbf{M}_{\Omega}^{c}), \\ \mathcal{P}_{\mathcal{C}}(\mathbf{M}_{\Omega}^{c}) < \mathcal{P}_{\mathcal{C}}(\mathbf{X}), \end{cases}$ 

where  $\Omega := \{(i, j) : observed\}$  and  $\mathcal{C} := \{ (i, j) \in \Omega : M_{ij}^{c} = C \}$ 

- Assumptions:
- 1 The "info. loss" due to clipping is small enough (not necessarily ignorable). **2** M is low-rank.
- **3** M is "incoherent" (each entry holds some information of the entire matrix)
- 4 Elements are observed independently with high enough probability p.
- Statement: with high probability, the output of (1) is unique and matches the true matrix M completely.

Clipping rate

Clipping rate

— Tr-CMC

- Result 1: The low-rank completion principle is effective for recovering clipped matrices.
- -→- Tr-MC - Fro-CMC ···• Tr-MCi –—≡– Fro–MC → DTr-CMC ···∎··· Fro-MCi
- Proposed method recovers the matrices with a relative error of  $10^{-2}$  order.
- Result 2: Proposed method is more robust to the clipping. • Ordinary MC: Recovery error on non-clipped entries increased with the
  - clipping rate. Indicative of the disturbance of the clipped entries.

#### Challenge in experiments with real-world data

- "True values" for real-world data with ceiling effect are rarely available.  $\rightarrow$  Evaluations on the ability to "predict which entries" should be above threshold."
- Real-world data experiment 1/2
- Training with artificially clipped data (e.g.,  $\bigstar 5 \rightarrow \bigstar 4$ )
- Task: classify entries into "(true rating)  $\geq$  (threshold)" or not.
- (Baseline always predicts as "above threshold.")

$f_1 \ \text{score}$	DTr-CMC	Fro-CMC	Fro-MC	Tr-CMC	Tr-MC	(Baseline
Film Trust	0.47	0.35	0.27	0.36	0.22	0.41
	(0.01)	(0.01)	(0.01)	(0.00)	(0.00)	(0.00)
Movielens	0.39	0.41	0.21	0.40	0.12	0.35
100K	(0.00)	(0.00)	(0.01)	(0.00)	(0.00)	(0.00)

- Improvement is seen by the change from -MC to -CMC.
- Proposed CMC methods give better estimates of the true values of the clipped entries than MC counterparts.

•  $\mathbf{v}_{\mathcal{B}} := \|\mathcal{P}_T \mathcal{P}_{\mathcal{B}} \mathcal{P}_T - \mathcal{P}_T\|_{\mathrm{op}}$ 

#### **Theorem: Exact recovery guarantee for CMC**

- Assume
- $\rho_{\rm F} < 1/2, \rho_{\rm op} < 1/4, \rho_{\infty} < 1/2, \nu_{\mathcal{B}} < 1/2$ .
- Entries are independently observed with probability p.
- $n_1, n_2 \ge 2, \ p \ge 1/(n_1 n_2)$
- If  $p \ge \min\{1, c_{\rho} \max(\mu_1^2, \mu_0) rf(n_1, n_2)\}$  is satisfied, then  $\widehat{\mathbf{M}}$ is unique and equal to  ${f M}$  with probability at least  $1-\delta$ , where
- $c_{\rho} = \max\left\{\frac{24}{(1/2-\rho_{\rm F})^2}, \frac{8}{(1/4-\rho_{\rm op})^2}, \frac{8}{(1/2-\rho_{\infty})^2}, \frac{8}{(1/2-\nu_{\mathcal{B}})^2}\right\}$
- $f(n_1, n_2) = \mathcal{O}\left(\frac{(n_1 + n_2)(\log(n_1 n_2))^2}{n_1 n_2}\right)$
- $\delta = \mathcal{O}\left(\frac{\log(n_1,n_2)}{n_1+n_2}\right)(n_1+n_2)^{-1}$

#### **DTr-CMC** theoretical guarantee

### Theorem: DTr-CMC estimation error bound

- Message: Even under clipping, if the assumptions are satisfied, an accurate estimation is possible by DTr-CMC.
- DTr-CMC is a Lagrange-relaxation of the following problem with a convex-relaxation of the objective function.
- $\widehat{\mathbf{M}} \in \underset{\mathbf{V} \in \mathcal{O}}{\operatorname{arg min}} \sum_{(i,j) \in \Omega} (M_{ij}^{c} \operatorname{Clip}(X_{ij}))^{2}$  $G = \left\{ \mathbf{X} \in \mathbb{R}^{n_1 \times n_2} : \|\mathbf{X}\|_{\mathrm{tr}}^2 \le \beta_1 \sqrt{kn_1n_2}, \|\mathrm{Clip}(\mathbf{X})\|_{\mathrm{tr}}^2 \le \beta_2 \sqrt{kn_1n_2} \right\}$
- $\mu(\mathbf{X}) = \max\{\mu^{\mathrm{U}}(\mathbf{X}), \mu^{\mathrm{V}}(\mathbf{X})\}$
- Theorem: Suppose  $\mathbf{M} \in G$ . Let  $\mu_G = \sup_{\mathbf{X} \in G} \mu(\operatorname{Clip}(\mathbf{X}))$ . Then  $\exists C_0, C_1 > 0$  s.t. with probability at least  $1 - C_1/(n_1 + n_2)$ ,

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**Real-world data experiment 2/2** 

- Training with original real-world data (e.g.,  $\bigstar 1 \bigstar 5$ ).
- Task: classify entries into "(true rating)  $\geq$  (max rating)" or not.
- (Baseline always predicts as "above threshold.")

$f_1 \; \text{score} \;$	DTr-CMC	Fro-CMC	Fro-MC	Tr-CMC	Tr-MC	(Baseline)
Film Trust	0.46	0.40	0.35	0.39	0.35	0.41
	(0.01)	(0.01)	(0.01)	(0.00)	(0.01)	(0.00)
Movielens	0.38	0.41	0.38	0.40	0.38	0.35
100K	(0.00)	(0.01)	(0.01)	(0.00)	(0.00)	(0.00)

- Improvement is seen by the change from -MC to -CMC.
- Enhanced performance on the prediction of "high rating" by being robust to the ceiling effect.

